

Client Rights

Job Discovery, Inc. respects, accepts and upholds The Rules and Regulations at Assure the Rights of Individuals Receiving Services, based on the Board of Mental Health, Mental Retardation, and Substance Abuse Services.

In the office of Job Discovery and in the home of the Residential Program, there is a poster that lists Your Rights. On the poster is a toll free and local telephone number of the Advocate who is available to help you. The poster is placed on a wall that is visible for you or anyone else to see. It is a reminder to you that JDI is being monitored by the state of Virginia and that we are responsible for making sure that you know your rights. Included in the plan is:

- ▶ Notification of human rights annually; treatment and services which do not discriminate, a responsible fee structure, which includes client participation in the plan and a written discharge plan.
- ▶ Confidentiality of client records and the right to review records;
- ▶ Consent by the client or a court appointed representative to treatment on an ongoing basis;
- ▶ Treatment with dignity;
- ▶ Assistance in obtaining services or benefits to which the client may be entitled;
- ▶ Treatment in the least restrictive alternative, with clear documentation of the need for any restrictions which are imposed and the means by which the client can have such restrictions removed;
- ▶ Treatment which does not include intrusive aversive therapy or seclusion and which involves restraints or time out only in compliance with CSB and State Board of Mental Health, Mental Retardation and Substance Abuse Services-Code of Virginia, and the Behavior Management Committee's policies on Behavior Management and in accordance with an approved modification plan;
- ▶ Fair compensation for work which would be compensable in accordance with the Fair Labor Standards Act;
- ▶ Termination of treatment for refusal to perform therapeutic work only if such work is consistent with the client's individual treatment plan and agreed to in writing by the client and court appointed representative;
- ▶ Protection of other legal rights such as the right to vote, buy or sell property, enter contractual relationships;
- ▶ Participation in research only in compliance with state and federal regulations;
- ▶ A sanitary and humane environment with comfortable clean clothing that is appropriate to the weather conditions
- ▶ Make and receive telephone calls, write letter and communicate in private with a lawyer, clergyman, mental health practitioner, authorized representative, or regional human rights advocate;
- ▶ Therapeutic restrictions of rights which are based on written procedures in accordance with the approved program design and the individualize treatment plan. Some restrictions require a state approved waiver;
- ▶ Attend or refuse to attend religious services held on the premises

Addendum to Client Rights/November 15, 2010

The individual filing a complaint will not result in any action of retaliation or barrier to service. If you experience retaliation and/or barrier to service after filing a complaint, immediately report this to your Case Manager or Human Rights Advocate (703)207-7217